

Get to know your Security Officers

Target Audience:

- Young people who use the public transport network
 - All ages
- Young people who may have been engaging in aggressive or anti-social behaviour towards public officers

Court Report Blurb:

There are many people employed by Transperth to ensure passengers have a safe travel experience. These activities enable the participant to learn more about the security people, their roles and responsibilities and how they work to make the public transport system a safer place for everyone. The coordinator can pick the activity most relevant to the participant, either bus or train, and interviews are provided to help the participant understand how the security people are provided for their benefit.

Activity One

From the Bus Security Officers

The purpose of this activity is to acquaint the participant with the roles and responsibilities of the Bus Security Officers. It will also detail how the purpose of law making is to protect people and their property. By creating an understanding of why the Bus Security Officers are needed, and that they are simply doing their job, the participant may develop a respect for those officers.

Activity Instructions

1. Coordinators can hand out the Bus Security Officers – Interview Transcript worksheet and read through the interview transcript with the participant.
2. Write the following focus questions on the whiteboard or butchers' paper and brainstorm the answers with the participant:
 - a. **Focus Question 1:**
Why does Transperth employ Bus Security Officers?
 - b. **Focus Question 2:**
What is the role of a Bus Security Officer?
 - c. **Focus Question 3:**
What are their rights and responsibilities?
3. After the brainstorm the participant can fill out the questions on the worksheet.

Extra Discussion Tips

Here are some further discussion points to drive the brainstorm:

- How would the Bus Security Officer react to aggression, bullying and/or violence at the bus station?
- What sort of bullying do you think Bus Security Officers witness?

- What would you do in response to bullying if you were a Bus Security Officer
- How would you react to some of the situations that confronted you during your day at work?
- What special skills does a Bus Security Officer need to deal with these situations?
- Why have Bus Security Officers been employed to oversee behaviour on the bus service?

To help the participants answer the questions they can visit the Right Track website and research more about the roles and responsibilities of the Bus Security Officers. The website is **www.righttrack.wa.gov.au**

Right Track conducts a number of events throughout the year where young people can attend and participate in fun activities with security officers. These activities help to create positive relationships between young people and those officers.

If appropriate a security officer can come and deliver a presentation to the young people engaged in the Juvenile Justice Team program. To organise this, email **therighttrack@pta.wa.gov.au**

Activity Two

From the Transit Officers

The purpose of this activity is to acquaint the participant with the roles and responsibilities of the Transit Officers. It will also detail how the purpose of law making is to protect people and their property. By creating an understanding of why the transit officers are needed, and that they are simply doing their job, the participant may develop a respect for those officers.

Activity Instructions

1. Coordinators can hand out Transit Officer – Interview Transcript worksheet and read through the interview transcript with the participant.
2. Coordinators can then show the video interview “JOHN” from the *Stay off the Tracks video interview DVD*.
3. Write the following focus questions on the whiteboard or butchers’ paper and brainstorm the answers with the participant:
 - a. **Focus Question 1:**
Why does Transperth employ Transit Officers?
 - b. **Focus Question 2:**
What is the role of a Transit Officer?
 - c. **Focus Question 3:**
What are their rights and responsibilities?
4. After the brainstorm the participant can fill out the questions on the worksheet.

Extra Discussion Tips

Here are some further discussion points to drive the brainstorm:

- How would the Transit Officer react to aggression, bullying and/or violence at the bus station?

- What sort of bullying do you think Transit Officers witness?
- What would you do in response to bullying if you were a Transit Officer?
- How would you react to some of the situations that confronted you during your day at work?
- What special skills does a Transit Officer need to deal with these situations?
- Why have Transit Officers been employed to oversee behaviour on the bus service?

To help the participants answer the questions they can visit the Right Track website and research more about the roles and responsibilities of the Transit Officers. The website is **www.righttrack.wa.gov.au**

Right Track conducts a number of events throughout the year where young people can attend and participate in fun activities with security officers. These activities help to create positive relationships between young people and those officers.

If appropriate a Transit Officer can come and deliver a presentation to the young people engaged in the Juvenile Justice Team program. To organise this, email **therighttrack@pta.wa.gov.au**